



General A7S FAQs

Is AADE7 System HIPAA compliant?

AADE7 System is fully HIPAA compliant and secure. AADE has business associate agreements in place with all of our vendors to ensure HIPAA compliance. We strongly encourage all users to submit a business associate agreement to us for review and signature. Check with your legal department to see if you have a preferred standard agreement, or you may download a sample agreement to repurpose from our website at: <http://www.diabeteseducator.org/aade7>. Agreements can be e-mailed to aade7system@aadenet.org or mailed to AADE7 System Administrator, 200 W. Madison St., Suite 800, Chicago, IL 60606.

Who has access to the data that I enter?

Only users at your facility who have registered for the AADE7 System have access to the patient data that is entered for your facility. AADE has access to aggregate, de-identified data for use in research and reporting.

Do I need another agreement with my patients to put their data into AADE7 System?

We strongly encourage each user to consult with the appropriate department within his or her facility regarding policies and procedures in place. That said, it is not common for facilities to amend their existing agreements.

Can AADE7 System be customized for my facility?

At this time, the AADE7 System is a standalone software that cannot be customized for your facility. However, there are numerous places for additional documentation throughout the software that allows users to enter free text/notes; these could be used to document any additional information your facility wishes to include in the patient record. Additionally, AADE welcomes any suggestions you have for enhancing the software. Please contact us at aade7system@aadenet.org to let us know how we can improve the system.

Does AADE7 System integrate with any other software or electronic health records on the market?

Currently, the AADE7 System is a standalone software that doesn't integrate with any other existing software on the market. The AADE7 System has a Bulk Data Import capability. This

capability allows you to import multiple patient records into the AADE7 System in a few easy steps. You may be able to export basic patient information from an Electronic Health Record and then add information into the AADE7 system.

Can I preview the Enhanced version of the AADE7 Enhanced package?

Yes. Please request a link to the demo version by sending an e-mail to aade7@aadenet.org. You will be able to view a demo site of the enhanced package that includes fictitious data.

What type of training and support is available for the AADE7 System?

In order to keep the cost of the software low, AADE has developed an extensive user manual available for download that is designed to walk users through the use of the software. AADE staff is also available to respond to questions via email during normal business hours. Please contact us at aade7system@aadenet.org with any question you might have.

What types of reports are available in the AADE7 System?

Enhanced package users have access to robust, dynamic reporting capabilities that allow you to generate custom reports. Please contact aade7system@aadenet.org and we would be happy to provide you with a username and password to access our demo site to further explore the reporting capabilities of the AADE7 System.

Can the AADE7 System generate a report of the average progress in behavior goals and clinical indicators, such as A1Cs?

There is a report available that allows you to see the average pre- and post-program statistics for your patients' behavior change goals and clinical data, including A1Cs.

What happened to the D-SMART? Can I get a copy of the D-SMART?

The D-SMART, D-ET, and SRF were tools that were developed as part of the National Diabetes Education Outcomes System (NDEOS) project. The years of research in the NDEOS project led to the development of the AADE7 System, which is our commercially available software that includes the best components of the tools developed as part of NDEOS. Please register for the AADE7 System enhanced package to gain access to the online patient self-assessment that was derived from the D-SMART: <http://www.diabeteseducator.org/aade7>.

I am a software vendor who would like to integrate with AADE7 System. Can I do this?

Please contact us at aade7system@aadenet.org for further discussion.

Is group pricing available?

Yes. Here is the pricing structure:

- 3-5 Users \$300 per year
- 6-10 Users \$500 per year
- 11-20 Users \$900 per year
- 21-35 Users \$1,225 per year
- 36-60 Users \$1,400 per year

To sign up, e-mail aade7@aadenet.org and ask for a group pricing order form.

Does a hospital facility have to have separate registrations for each user or can we all share the same log-in information?

No. Each user will need their own registration information in order to comply with HIPAA regulations.