Welcome and Leadership Introduction

Jan Kavookjian, PhD, MBA, FAPhA, FADCES has a behavior science focus in outcomes research, with twenty years of experience applying an adult learning theory basis for motivational interviewing (MI) training for practitioners across health professions. She teaches advanced MI electives (PharmD and Ph.D. programs) and has trained over 3,000 practitioners across health professions in MI skills.

Her research includes outcomes from MI training and disease management interventions, particularly using MI for self-management behaviors in diabetes and other chronic conditions, and prevention initiatives including type 2 diabetes prevention, opioid abuse prevention and vaccination uptake.

Dr. Kavookjian’s research has published in peer-reviewed journals such as Quality of Life Research, Diabetes & Complications, The Science of Diabetes Self-Management and Self-Care, Pediatrics, Translational Behavioral Medicine, Patient-Centered Outcomes Research, Patient Education and Counseling, Clinical Therapeutics, Journal of the American Pharmacists Association (APhA) and others. She was selected to conduct the ADCES being active and hypoglycemia outcomes systematic reviews and developed several webinars and annual conference programs related to MI. In addition, she has served as chair of the ADCES National Practice Survey 2021 Research Committee, was an active member of the ADCES Research Committee and Board of Directors and was elected by ADCES membership to serve as the 2021 president-elect.

ADCES Advocacy Overview and Legislative Training

Kate Thomas, MA is the Chief Advocacy and External Affairs Officer at the Association of Diabetes Care & Education Specialists (ADCES). Kate oversees the development and implementation of ADCES’ public policy program, federal regulatory and legislative initiatives, and state advocacy priorities. She works to cultivate relationships with ADCES members and volunteer leaders, policymakers, corporate partners, and external stakeholders to advance policies that improve access to care for people with diabetes and those at risk for diabetes. Kate is as a co-chair of the Diabetes Advocacy Alliance. Prior to joining ADCES, Kate served as the Senior Director of Advocacy and Reimbursement at the American Academy of Audiology and received the President’s Award in 2016 for her work at that organization. Kate previously worked in the areas of scientific affairs and government relations at the College of American Pathologists. Kate resides in Chicago, IL.

Obesity Action Coalition- Key Legislation, Advocacy Tools and Tips

Joe Nadglowski is President & CEO of the Obesity Action Coalition (OAC) – a non-profit patient organization formed in 2005 dedicated to elevating and empowering those affected by obesity through
education, advocacy and support. He is especially passionate about improving access to the treatments of obesity and eliminating weight bias. A frequent speaker and author, Mr. Nadglowski has more than 20 years of experience working in patient advocacy and education and is a graduate of the University of Florida. Smithsonian Institution.

**Washington Public Policy Update**

**Sheila Burke, MPA, RN, FAAN** is a member of the faculty at the John F. Kennedy School of Government at Harvard University. She also serves as chair of the public policy group at Baker Donelson. From 2000-2007 she served as Under Secretary and then Deputy Secretary of the Smithsonian Institution. From 1996-2000 she was executive dean at the Kennedy School. Ms. Burke was Chief of Staff to Senator Bob Dole (R Ks.) from 1986-1996, when he was Senate Minority and then Majority Leader. In 1995, she was also elected Secretary of the U. S. Senate. As deputy staff director of the Senate Finance Committee, 1982-1985, Ms. Burke was responsible for legislation relating to Medicare, Medicaid, and other health programs. She served as a member of the Medicare Payment Advisory Commission from 2000 – 2007. She is a member of the National Academy of Medicine, a fellow of the American Academy of Nursing and the American Academy of Social Insurance and serves on a number of boards including the Commonwealth Fund and Chubb Insurance. Early in her career, she was a staff nurse in Berkeley, CA.

**Tiffani V. Williams, JD, MPH** is senior vice president and public policy advisor with The Daschle Group, A Public Policy Advisory of Baker Donelson, and of counsel with Baker Donelson. Tiffani concentrates her practice on regulatory and legislative matters relating to the provision of health care services. Tiffani represents various segments of the health care industry, including hospitals, health care practitioners, independent clinical laboratories, health plans, pharmaceutical and device manufacturers, dialysis providers, trade associations and industry coalitions. She counsels clients on a variety of health-related issues, including Medicare coverage, coding and reimbursement, compliance with HIPAA/HITECH Act privacy and security regulations and fraud and abuse statutes, health information technology, prevention and wellness efforts, and health care reform policies, rules and regulations. On these issues, she deals directly with Congress, as well as the administration and executive Branch agencies within the Department of Health and Human Services, including the Centers for Medicare & Medicaid Services. She also assists health care clients with comments to various proposed and final federal agency regulations, and regularly prepares health care advisories, trending reports and position papers for clients. In addition to advising clients on complex health care policy and regulatory matters, Tiffani also represents clients on food and nutrition security policy and regulatory issues, and emerging trends impacting the food and agriculture industries.

**Expanding Medicaid Access to Continuous Glucose Monitors**

**Laurel Koester, MPH** is a Program Officer for the Helmsley Charitable Trust's Type 1 Diabetes (T1D) Program. She oversees an existing and growing grants portfolio dedicated to Modernizing Care for
people living with T1D in the U.S. This portfolio pursues innovative approaches to improve access to quality diabetes care through identifying, piloting, and scaling successful clinical models of care that extend best practices in T1D care to specialized diabetes centers and bring knowledge of T1D care standards to primary care setting.

Prior to joining Helmsley, Laurel served as a health services researcher at the American Institutes for Research. In this position, she managed projects that focused on health care quality and accessibility such as the development of strategies to increase preventive care resources through state Medicaid agencies and improving resources to help clinicians and consumers in evidence-based health care decision making. Prior to AIR, Laurel worked in healthcare public relations where she focused on awareness and communication strategies for HIV therapies and adolescent vaccinations. Laurel holds a Master of Public Health degree in Community Health from New York University and a Bachelor degree from Colgate University.

**Greg Howe** is a senior program officer at the Center for Health Care Strategies (CHCS). In this role, he works with Medicaid leaders, health plans, federally qualified health centers (FQHCs) and other providers to develop payment and delivery system models to meet the health care needs of Medicaid beneficiaries. Greg’s efforts include advancing value-based payment arrangements for FQHCs, enhancing the ability of primary care providers to deliver specialty care to patients in their communities, and helping states implement payment and delivery system reforms through managed care. Before joining CHCS in 2012, Mr. Howe served as a senior health care analyst for the Pennsylvania Department of Human Service’s Office of Medical Assistance Programs. Previously, he spent eight years as director of planning and administration in Pennsylvania Governor Edward G. Rendell’s Office of Health Care Reform. Mr. Howe has a bachelor’s degree in international relations from Juniata College.

**Center for Sustainable Health Care Quality and Equity (SHC)- National Minority Quality Forum**

**Laura Lee Hall, PhD** founded and is the President of NMQF’s Center for Sustainable Health Care Quality and Equity (SHC). Previously, Dr. Hall founded and lead the Center for Quality and Office of Grants at the American College of Physicians (ACP), creating a network of more than 2000 primary care physicians in 19 states engaged in quality improvement (QI) activities along with the largest federally qualified registry for Medicare reporting. Before her tenure at ACP, Dr. Hall led Strategic Educational Initiatives at the American College of Cardiology (ACC), linking educational and performance improvement programming with the ACC clinical registries. Dr. Hall has served as the deputy director of the National Alliance for the Mentally Ill (NAMI), leading advocacy, communications, and research activities. Dr. Hall began her post-graduate career as a senior scientific analyst at the U.S. Congress’ Office of Technology Assessment. After receiving her Ph.D. in neuroscience from the Naval Medical School, U.S.U.H.S. in 1988, Dr. Hall conducted post-doctoral work at the National Institutes of Health and Bloomberg School of Public Health at Johns Hopkins University.