WORKSHEET 4:

Define Team Member Roles and Responsibilities

The following lists include some examples of roles and responsibilities for team members. You should develop your own list of roles and responsibilities.



LEADERSHIP TEAM

- Identify need for the program
- Develop a business plan
- Provide administrative support for the program
- Identify key members of management team
- Market the program
- Define outcomes to measure and evaluate success



MANAGEMENT TEAM

- Responsible for day-to-day operations
- Identify team members and roles
- Implement program
- Provide ongoing support to team members
- Evaluate program continuously



ADVISORY TEAM

- Identify need for the program
- Partner with the patient and evaluate patient satisfaction with program
- Support program implementation and evaluation