

Standard 4 Quality Coordinator Overseeing DSMES Services

This is an outline of the components to include in your application and binder for Standard 4.

1. Resume/CV of quality coordinator(QC) showing experience with any of the following:
 - a. Chronic disease management
 - b. Facilitating behavior change
 - c. Managing clinical services
 - a. QC does not have to be a licensed health professional, but has to have the required experience
2. Proof of 15 hours of diabetes-related CEU's **OR** a copy of CDE or BC-ADM certificate
 - a. Submit either an official transcript or copies of CEU certificates or certificates of completion
 - b. Must be within 12 months prior to application for new applications
 - c. For renewals, either calendar or accreditation anniversary year
3. A Quality (program) coordinator job description that includes the following:
 - a. The Quality (program) coordinator provides oversight of the DSMES, ensuring
 - a. Implementation of the standards
 - b. That services are evidence-based
 - c. That service design incorporates population needs
 - d. That the continuous quality improvement plan is reviewed at least annually
 - e. That data is collected and evaluated to identify gaps in services
 - f. That there is outreach to key stakeholders for their input on services, quality, utilization, access sustainability