

## **STANDARD 1 Internal Structure**

The components for this standard are:

### **Organizational Structure**

Should illustrate:

1. Where the DSMES services fit into the greater organization
2. Clear channels of communication to the service from sponsorship
3. All DSMES team members.

### **Mission Statement**

1. A brief description of the program's fundamental purpose
2. Answers the question "Why do we exist?"
3. Broadly describes the program's
  - a. Current capabilities
  - b. Customer focus
  - c. Activities

### **Goals**

The intended activities needed to accomplish the mission.

### **Letter of support from sponsoring organization/owner**

1. Must come from an administrative level the program reports to
  - a. Examples: CEO, President, Director, Clinical Manager, Quality Manager, Supervisor, Owner
2. Should demonstrate the program's commitment to the people with diabetes in the community