

Standard 2 Stakeholder Input

The components of this standard include:

1. Process for seeking outside input
 - a. Can be completed by phone, survey, email or face-to-face
 - b. Should be scheduled to occur within the first 6 months after accreditation and at least annually
2. List of stakeholders
 - a. Should be representative of the community where the services are provided
 - b. Examples: DSMES participants, referring providers, health clubs, other healthcare professionals within and outside of program
3. Documentation of outreach to and input from stakeholders
 - a. Input on services and outcomes (including results of continuous quality improvement project)
 - b. Input for ideas to help promote value, quality, access, increased utilization and sustainability