

Standard 3 Evaluation of Population Served

Components of this standard include:

1. Community demographics for the area where DSMES services will be provided from a published source such as US census, Centers for Disease Control (CDC), state health department or other.
 - a. Suggested population characteristics to include:
 - i. Ethnic/cultural background
 - ii. Gender
 - iii. Age
 - iv. Level of formal education
 - v. Literacy and/or numeracy
 - vi. Prevalence of diabetes
2. Allocation of resources to meet population specific needs
 - a. Space
 - b. Equipment
 - c. Materials
 - d. Curriculum
 - e. Staff
 - f. Interpreter services
 - g. Accommodations for low vision
 - h. Hearing impaired
 - i. Disabled
 - j. Low literacy
3. Actions taken to overcome access-related barriers such as
 - a. Socioeconomic
 - b. Cultural
 - c. Schedules
 - d. Health insurance
 - e. Perceived lack of need
 - f. Limited encouragement from other health care practitioners

Examples of actions:

Use of Technology

Telehealth

EHR

Mobile apps