

Standard 4 Quality Coordinator Overseeing DSMES Services

Components of this standard include:

1. Resume/CV of quality coordinator(QC) showing experience with:
 - a. Chronic disease management
 - b. Facilitating behavior change
 - c. Managing clinical services
2. A job description showing that the QC provides oversight, ensuring:
 - a. Implementation of the standards
 - b. Services are evidence-based
 - c. Service design incorporates population needs
 - d. Ongoing service evaluation and continuous quality improvement plan is reviewed at least annually
 - e. Collection and evaluating of data to identify gaps in services
 - f. Outreach to key stakeholders for their input on services, quality, utilization, access sustainability
3. 15 hours of diabetes-related CEU's OR CDE or BC-ADM certificate
 - a. Must be within 12 months prior to application for new applications
 - b. Within the past year for renewals, either calendar or accreditation anniversary year
 - c. Must be official transcript or copies of certificates