7.1 ChARM TeleHealth

Description:
ChARM TeleHealth provides the following products: electronic health records, practice management, patient engagement, telehealth, revenue cycle management, medical billing platform, connect. It is a cloud-based integrated solution.

Telehealth provides these features:
- Integrated audio and video for live consultations
- Support for laptops and tablets as endpoints, no software to install or maintain
- Ability for providers to communicate through HIPAA compliant messaging
- Specialized workflow to accommodate individual clinician preferences
- Providers can create compliance document and get patient consent before every telehealth session
- Ability for remote specialists and bedside clinicians to collaborate in consultation
- Telehealth Kiosk helps remote centers to engage with patients and initiate telehealth sessions
- Screen sharing helps patient to share medical records on their desktop/mobile with providers
- Multi-User Telehealth sessions allow more than one patient representative to participate in the video call
- Supports local recording of telehealth sessions for future reference

Company: ChARM TeleHealth, MedicalMine, Inc.


FDA & Regulatory:
ChARM TeleHealth service is a HIPAA compliant end-to-end, cloud-based integrated telehealth solution.

ChARM Health Security Policy
ChARM Health Privacy Policy

Data Sharing:
ChARM Health Security Policy
ChARM Health Privacy Policy

Platforms & Modality:
ChARM TeleHealth service uses the Zoom video platform. During the first video session, providers and clients will be asked to install a Zoom desktop plug-in, while connecting to a computer. If a client joins the video session from a mobile phone, they have to install Zoom iOS or Android App. You have to install the zoom desktop plug-in or mobile apps. You do not have to sign up with Zoom.
Security & Privacy:
ChARM Health Security Policy
ChARM Health Privacy Policy

Cost & Payment:
Free until the end of July 2020, then $20 per month, per provider
  • Read ChARM’s COVID-19 pricing statement

Details:
Quick Start Guide to get started with ChARM TeleHealth
Telehealth Resource Center