

7.1 ChARM TeleHealth



Description:

ChARM TeleHealth provides the following products: electronic health records, practice management, patient engagement, telehealth, revenue cycle management, medical billing platform, connect. It is a cloud-based integrated solution.

Telehealth provides these features:

- Integrated audio and video for live consultations
- Support for laptops and tablets as endpoints, no software to install or maintain
- Ability for providers to communicate through HIPAA compliant messaging
- Specialized workflow to accommodate individual clinician preferences
- Providers can create compliance document and get patient consent before every telehealth session
- Ability for remote specialists and bedside clinicians to collaborate in consultation
- Telehealth Kiosk helps remote centers to engage with patients and initiate telehealth sessions
- Screen sharing helps patient to share medical records on their desktop/mobile with providers
- Multi-User Telehealth sessions allow more than one patient representative to participate in the video call
- Supports local recording of telehealth sessions for future reference

Company: ChARM TeleHealth, MedicalMine, Inc.

Company website: <https://www.charmhealth.com/> | <https://www.charmhealth.com/telehealth/>

FDA & Regulatory:

ChARM TeleHealth service is a HIPAA compliant end-to-end, cloud-based integrated telehealth solution.

[ChARM Health Security Policy](#)

[ChARM Health Privacy Policy](#)

Data Sharing:

[ChARM Health Security Policy](#)

[ChARM Health Privacy Policy](#)

Platforms & Modality:

ChARM TeleHealth service uses the Zoom video platform. During the first video session, providers and clients will be asked to install a Zoom desktop plug-in, while connecting to a computer. If a client joins the video session from a mobile phone, they have to install Zoom iOS or Android App. You have to install the zoom desktop plug-in or mobile apps.

You do not have to sign up with Zoom.

Security & Privacy:

[ChARM Health Security Policy](#)

[ChARM Health Privacy Policy](#)

Cost & Payment:

Free until the end of July 2020, then \$20 per month, per provider

- Read ChARM's [COVID-19 pricing statement](#)

Details:

[Quick Start Guide](#) to get started with ChARM TeleHealth

[Telehealth Resource Center](#)