

7.11 VSee



Description:

[VSee Clinic functionality overview](#)

- Telehealth service via secure HD video
- Offers waiting room, intake and walk-in alerts
- See patients 1 on 1 or in a group
- Add in remote family members, interpreters, and other care team members
- Share and annotate images, documents and websites as though you were face-to-face

Company: VSee

Company website: <https://vsee.com/>

FDA & Regulatory:

Read VSee's full [HIPAA Compliance overview](#)

VSee signs HIPAA business associate agreements

Data Sharing:

Read VSee's full [HIPAA compliance overview](#)

Platforms & Modality:

- **Windows**
 - Windows 7 or later
 - 2GHz dual-core CPU for up to 3-way calls
 - i5 or i7 CPU is recommended for group video calls
 - VSee only works on Windows Surface tablet with full Windows OS.
- **Mac**
 - OS X 10.11 or later
 - Known compatibility issues with OS X version.
See <https://help.vsee.com/kb/articles/apps-with-known-compatibility-issue-with-vsee-on-mac>
- **iOS**
 - iOS 11 or later
 - iPad Air or newer
 - iPad Mini 2nd generation or newer
 - iPhone SE or newer
- **Android**
 - Android 5.0 or later
 - NEON compatible ARM processor or x86 processor
 - Dual core CPU
 - Amazon Fire phone and tablets 2014 or later

- Recommendations:
 - Google Pixel 2 or newer
 - Samsung Galaxy S8 or newer
 - Samsung Galaxy Note 8 or newer

Not Supported

- Unfortunately, supporting the following operating systems are currently not in VSee's roadmap:
 - Linux
 - Chrome OS (Chromebook)

Security & Privacy:

VSee video chat helps you to be HIPAA compliant in two ways:

1. It protects data privacy in that all A/V communication is securely encrypted and transmitted from point to point such that VSee does not have access to any identifiable health information that may be communicated.
2. VSee offers the HIPAA-required business associate agreement where VSee agrees to be responsible for keeping all patient information secure and to immediately report any breach of personal health information.

Read VSee's full [HIPAA compliance overview](#)
[VSee firewall rules overview](#)

Cost & Payment:

VSee Clinic:

- Basic Clinic: \$49 per month
- Enterprise Clinic: contact sales for pricing

VSee Messenger: *(NOTE: According to VSee website, they are not accepting new Messenger sign-ups)*

- Basic Messenger: free
- Pro Messenger: \$49 per month
- Peripheral Streaming: \$299 per month

Details:

[VSee Telehealth Demonstration Videos](#) (provide and client videos)

[VSee Help Center](#) (FAQ, troubleshooting articles)

[VSee Telehealth Library of Telehealth Secrets](#) (*you must enter your name and email to access*)