

## 7.12 Webex by Cisco



**Description:** Video conferencing as simple and seamless as meeting in person. With the Webex mobile app, you can meet absolutely anywhere. Hosting is easy and joining is easier—simply click on your link to join.

Dedicated content for COVID-19 addresses these areas: clinicians, care team, patient, administrative staff, IT admin

**Company:** Cisco

**Company website:** <https://www.webex.com/> | [Webex Telehealth Solution](#)

### **FDA & Regulatory:**

European Union General Data Protection Regulation (GDPR)

- Cisco Webex supports GDPR by protecting and respecting personal data
- For more information, see [Cisco and GDPR](#)

Health Insurance Portability and Accountability Act (HIPAA)

- Cisco Webex can be used in a healthcare environment consistent with customer needs for HIPAA compliance
- For more information, see [Protecting Your Webex Healthcare Data](#)

ISO/IEC 27001

- Cisco Webex is ISO/IEC 27001:2013 certified
- For more information, see [Cisco Webex Security](#)

### **Data Sharing:**

Review [compliance and certifications](#)

### **Platforms & Modality:**

Webex meetings download for Windows, iOS and Android

You will need:

- Working laptop, tablet or smart phone with a front camera
- Fully charged device or access to power
- Internet connection
- Your email address
- Well-lit space to see each other clearly
- Quiet space to reduce distractions and protect privacy

### **Security & Privacy:**

Review [compliance and certifications](#)

**Cost & Payment:**

[Multiple plans available.](#) ADCES recommends contacting Cisco Webex Sales to ensure proper HIPAA Webex account is obtained.

- Free personal plan
- Upgraded free plan currently available (first month free when you sign up for a paid monthly plan; four months free when purchasing an annual plan (use code wecare2020))
- Monthly plans with per month cost available
  - Starter Plan \$13.50 per month per host
  - Plus Plan \$17.95 per month per host
  - Business Plan \$26.95 per month per host

**Details:**

[How to Conduct a Virtual Consultation with Webex](#)

[Supporting a Virtual Telehealth Consultation on Webex](#)

[Webex Help Center](#)

[Best Practices for Telehealth Patients](#)

[Scheduling Patients for Telehealth Appointments](#)

[Preparing Patients for Their Telehealth Appointment](#)