

7.13 Zoom for Healthcare



Description:

Video conferencing for telehealth

- HD video and audio
- Provide virtual behavioral and mental health in 1-1 or group sessions that individuals may join from their homes (each meeting can support 300 people)
- Clients may be contacted via almost any device
- Consistent high quality video conferencing, even in low bandwidth environments
- Simple user management and single sign-on make video a seamless component
- Meeting video can be saved for consultation later (local desktop recording with HIPAA business associate agreement for clinical application, or in the cloud for non-clinical applications)
- Ability to collaborate with other doctors and specialists by annotating directly on the shared screen so that notations are visible to all attendees.
- Integrates seamlessly with Epic: Launch a video visit directly from the Epic applications' telehealth workflows

[Zoom for Healthcare PDF overview](#)

Company: Zoom

Company website: <https://zoom.us/healthcare>

FDA & Regulatory:

HIPAA compliant. Zoom will sign the HIPAA business associate agreement (BAA) for healthcare customers (minimum \$200). [Review the HIPAA and security overview.](#)

Data Sharing: Zoom employs industry-standard end-to-end advanced encryption standard (AES) encryption using 256-bit keys to protect meetings. Zoom encryption fully complies with HIPAA Security Standards to ensure the security and privacy of client data.

Screen Sharing in Healthcare

Medical professionals and authorized healthcare partners can use Zoom to meet with patients and other healthcare professionals to screen-share health records and other resources. Zoom does not distribute the actual patient data. Screen sharing transmits encrypted screen capture along with mouse and keyboard strokes only, not the actual data. Zoom further protects data confidentiality through a combination of encryption, strong access control and other protection methods.

Platforms & Modality:

How get started on a [desktop](#)

- [Review system requirements for PC, Mac and Linux](#)

How to get started on [mobile](#)

Security & Privacy:

IMPORTANT NOTE: There are [multiple media reports related to security breaches](#) of the free version of Zoom. ADCES advises contacting Zoom to purchase the [Zoom for Healthcare](#) product.

[Review the HIPAA and security overview](#). Zoom does not have access to identifiable health information and protects and encrypts all audio, video and screen sharing data.

Cost & Payment:

Zoom for Healthcare pricing is complex because of multiple potential add-ons which your practice model may require. ADCES recommend contacting sales.

- ADCES does not recommend the non-HIPAA approved version

[Zoom HIPAA/PIPEDA plans start at \\$200](#) per month per account, which comes with 10 hosts (each meeting can support 300 people). Please contact sales for signed BAA for HIPAA compliance and to learn about 1, 2 and 3-year pre-paid packages.

Details:

[Zoom COVID-19 Resource Library](#)

[Zoom Meetings for Healthcare Training Webinar](#) (registration required for immediate viewing; 40 minutes)

[Zoom 101 Training Video Library](#)

[Zoom Help Center](#)

[Zoom FAQ](#)